

STATE HEALTH BENEFIT PLAN (SHBP) 2019 RETIREES NON-TOBACCO USERS SURCHARE REMOVAL POLICY FOR NON-MEDICARE ADVANTAGE ANTHEM BLUE CROSS AND BLUE SHIELD (ANTHEM) AND UNITEDHEALTHCARE MEMBERS

It takes 6 to 8 weeks to complete the requirements for surcharge removal. You must complete the Sharecare RealAge® test <u>and</u> a telephonic well-being coaching program or any online tracking by_November 30, 2019.

This policy only applies to the 2019 plan year. You must notify Sharecare that you have completed all Tobacco Surcharge Removal Requirements by December 31, 2019 to have the surcharge removed and refunded.

This policy applies to non-Medicare Advantage Anthem and UnitedHealthcare members who are not tobacco users and are paying the tobacco surcharge (\$80 per month) due to an error in their election during enrollment. This policy allows the tobacco surcharge to be removed by completing the Tobacco Surcharge Removal Requirements.

Non-Medicare Advantage Anthem and UnitedHealthcare members who are not tobacco users may have their tobacco surcharge removed by completing the Tobacco Surcharge Removal Requirements through your well-being vendor Sharecare as outlined below.

If you complete the Tobacco Surcharge Removal Requirements, you will be able to avoid the surcharge for the entire year. This means that any surcharge paid prior to completion of the Tobacco Surcharge Removal Requirements may be refunded after the completion of all Tobacco Surcharge Removal Requirements. All Tobacco Surcharge Removal Requirements must be completed between January 1 and November 30, 2019.

Tobacco Surcharge Removal Requirements

The following steps are for SHBP members covered under non-Medicare Advantage Anthem and UnitedHealthcare Plan Options ONLY and will not satisfy surcharge removal requirements for members enrolled in other Plan Options.

If you are not a tobacco user and are paying the tobacco surcharge due to an error in your election during enrollment, you must:

- 1. Complete the Sharecare RealAge test between January 1 and November 30, 2019 at BeWellSHBP.com by selecting the option to "Take the RealAge test" to begin.
- 2. Complete a telephonic well-being coaching program through Sharecare by calling: 888-616-6411 to enroll OR complete one 60 of 90 Green Days Challenge (3 separate periods will be offered from January 1, 2019 November 30, 2019). OR complete a 5K Steps Challenge (Monthly steps challenges will be offered from January 1, 2019 November 30, 2019).
- 3. Once you have completed Steps 1 and 2 above, call Sharecare at 888-616-6411, select the coaching option, and notify them by December 31, 2019 that you have completed the Tobacco Surcharge Removal Requirements and request a Letter of Completion to retain for your records.

If you think that you might be unable to complete the Tobacco Surcharge Removal Requirements, you might qualify for an opportunity to avoid the tobacco surcharge by different means. Contact Sharecare at 888-616-6411 and we will work with you (and, if you wish, with your doctor) to find a well-being program with the same reward that is right for you in light of your health status.