

2023 SHBP BENPRO CONFERENCE AGENDA COURSES

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TIME	BOE BREAKOUT SESSIONS: DAY 1	LOCATION	TIME	BOE & STATE COMBINED BREAKOUT SESSIONS: DAY 1	LOCATION
7:00 - 4:30pm	Registration				Marshside
8:00 - 3:30pm	SHBP Information Booth				Pre-Function
7:00 - 4:30pm	BENPRO Cyber Café				Room 4 - 5
10:00 - 3:00pm	Employer One-on-One Sessions with ADP				Room 11
8:00 - 3:30pm	Sponsor Experience				Pre-Function
8:00am	Breakfast				Ballrooms A - D
8:20 - 8:35am	Diamond Sponsor: Anthem BCBS				
8:37am	BENPRO Welcome Address: Governor Brian P. Kemp				
8:40 - 9:15am	Conference Kick-Off with Russel Carlson, Commissioner & Louis A. Amis, Executive Director, SHBP (WELCOME AND IMPORTANT EMPLOYER MESSAGES)				
9:45 - 10:30am	Employee Data Management on the SHBP Enrollment Portal	Ballroom H	9:30 - 10:30am	YOGA	Rooms 7-10
10:30 - 10:45am	Refreshment Break				Pre-Function
10:45 - 11:45am	SHBP State Health Repository Tool (SHRT): Employee Data Management (SHRM)	Ballroom G	10:45 - 11:45am	SHBP Plan Options: Unscrambling What They Are and How They Work (SHRM)	Rooms 7-10
12:00pm	LUNCH				Ballrooms A - D
12:20 - 12:30pm	GOLD SPONSOR BRIEFING: Kaiser Permanente				
12:35 - 1:35pm	Keynote Speaker: Steve Gilliland				
1:40 - 2:50pm	SPONSOR EXPERIENCE				Pre-Function
	BENPRO Friendly Feud				Ben Porter Salon
3:00 - 4:00pm	Getting to Know SHBP Accounting - Audits (SHRM)	Ballroom G	3:00 - 3:25pm	Mindfulness Session# 1	Rooms 7-10
			3:35 - 4:00pm	Mindfulness Session #2 - Managing Stress: Practicing Mindfulness	
4:00 - 4:15pm	Refreshment Break				Pre-Function
4:15 - 5:15pm	SHBP BOE Summer Transfers (SHRM)	Ballroom H	4:15 - 5:15pm	Social Security Administration and SHBP	Rooms 7-10
TIME	BOE BREAKOUT SESSIONS: DAY 2	LOCATION	TIME	BOE & STATE COMBINED BREAKOUT SESSIONS: DAY 2	LOCATION
7:30 - 4:00pm	Registration				Marshside
8:00 - 3:30pm	SHBP Information Booth				Pre-Function
7:00 - 4:00pm	BENPRO Cyber Café				Room 4 - 5
10:00 - 3:00pm	Employer One-on-One Sessions with ADP				Room 11
8:00 - 3:30pm	Sponsor Experience				Pre-Function
8:00am	Breakfast				Ballrooms A - D
8:20 - 8:35am	PLATINUM SPONSOR: UnitedHealthcare				
8:37am	Remarks from Congressman Carter				
9:00 - 9:20am	Day 2 Kick-Off with Dr. Burke				
9:45 - 10:30am	SHBP Dependent Verification, Pending Events and Reporting	Ballroom G	9:30 - 10:30am	YOGA	Rooms 7-10
10:35 - 11:45am	SPONSOR EXPERIENCE				Pre-Function
	Refreshment Break				Ben Porter Salon
	BENPRO Friendly Feud				
11:50am	LUNCH				Ballrooms A - D
12:10pm	DIAMOND SPONSOR BRIEFING: Anthem BCBS				
12:30 - 1:45pm	BENPRO Health Panel: Mental Health Matters				
1:55 - 2:55pm	SHBP Dependent Eligibility, Enrollment, and Appeals (SHRM)	Ballroom H	1:55 - 2:20pm	Mindfulness - Session# 3	Rooms 7-10
			2:30 - 2:55pm	Mindfulness Session #4 - Cultivating Mindfulness	
2:55 - 3:10pm	Refreshment Break				Pre-Function
3:10 - 4:10pm	SHBP Premium Billing Process and Reports (SHRM)	Ballroom G	3:10 - 4:10pm	SHBP Medical Appeals Process (SHRM)	Rooms 7-10

B O A R D S O F E D U C A T I O N	TIME	BOE BREAKOUT SESSIONS: DAY 3	LOCATION	TIME	BOE & STATE COMBINED BREAKOUT SESSIONS: DAY 3	LOCATION	B O A R D S O F E D U C A T I O N	
	7:30 - 2:00pm	Registration						Marshside
	8:00 - 2:00pm	SHBP Information Booth						Pre-Function
	7:30 - 2:00pm	BENPRO Cyber Café						Room 4 - 5
	10:00 - 1:30pm	Employer One-on-One Sessions with ADP						Room 11
	8:00 - 1:00pm	Sponsor Experience						Pre-Function
	8:00am	Breakfast						Ballrooms
	8:30 - 9:00am	Day 3 Kick-Off: Host Chris Cooper						A - D
	9:10 - 10:10am	Let's Talk Retirement (SHRM)	Ballroom G	9:10 - 10:10am	SHBP Plan Options: Unscrambling What They Are and How They Work (SHRM)	Rooms 7-10		
	10:15 - 11:20	SPONSOR EXPERIENCE Refreshment Break						Pre-Function
		BENPRO Friendly Feud						Ben Porter Salon
		Mental Health (MH) First Aid						Ballroom H
	11:25am	Lunch						Ballrooms A - D
	11:25 - 11:35am	GOLD SPONSOR BRIEFING: Sharecare						
	11:40 - 12:45pm	Final Remarks						
	1:10 - 1:55pm	When Eligibility Goes Wrong: Unintended Consequences of Certain Eligibility Updates	Ballroom H	12:55 - 1:55pm	SHBP Medical Appeals Process (SHRM)			Rooms 7-10
	1:55 - 2:10pm	Refreshment Break						Pre-Function
	2:10 - 2:55pm	Medicare Advantage: What All Members Need to Know at Retirement	Ballroom G					

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7:00 - 4:30pm	Registration				Marshside
8:00 - 3:30pm	SHBP Information Booth				Pre-Function
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8:00am	Breakfast				Ballrooms A - D
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12:00pm	LUNCH				Ballrooms A - D
12:20 - 12:30pm	GOLD SPONSOR BRIEFING: Kaiser Permanente				
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1:40 - 2:50pm	SPONSOR EXPERIENCE				Pre-Function
	BENPRO Friendly Feud				Ben Porter Salon
3:00 - 4:00pm	SHBP Premium Billing Process and Reports (SHRM)	Ballroom H	3:00 - 3:25pm	Mindfulness - Session# 1	Rooms 7-10
			3:35 - 4:00pm	Mindfulness Session #2 - Managing Stress: Practicing Mindfulness	
4:00 - 4:15pm	Refreshment Break				Pre-Function
4:15 - 5:00pm	Employee Data Management on the SHBP Enrollment Portal	Ballroom G	4:15 - 5:15pm	Social Security Administration and SHBP	Rooms 7-10
TIME	STATE AGENCY BREAKOUT SESSIONS: DAY 2	LOCATION	TIME	STATE & BOE COMBINED BREAKOUT SESSIONS: DAY 2	LOCATION
7:30 - 4:00pm	Registration				Marshside
8:00 - 3:30pm	SHBP Information Booth				Pre-Function
7:00 - 4:00pm	BENPRO Cyber Café				Room 4 - 5
10:00 - 3:00pm	Employer One-on-One Sessions with ADP				Room 11
8:00 - 3:30pm	Sponsor Experience				Pre-Function
8:00am	Breakfast				Ballrooms A - D
8:20 - 8:35am	PLATINUM SPONSOR: UnitedHealthcare				
8:37am	Remarks from Congressman Carter				
9:00 - 9:20am	Day 2 Kick-Off with Dr. Burke				
9:30 - 10:30am	SHBP State Health Repository Tool (SHRT): Managing Your Employee Data (SHRM)	Ballroom H	9:30 - 10:30am	YOGA	Rooms 7-10
10:35 - 11:45am	SPONSOR EXPERIENCE				Pre-Function
	Refreshment Break				
	BENPRO Friendly Feud				Ben Porter Salon
11:50am	LUNCH				Ballrooms A - D
12:10pm	DIAMOND SPONSOR BRIEFING: Anthem BCBS				
12:30 - 1:45pm	BENPRO Health Panel: Mental Health Matters				
1:55 - 2:55pm	Getting to Know SHBP Accounting Audits (SHRM)	Ballroom G	1:55 - 2:20pm	Mindfulness - Session# 3	Rooms 7-10
			2:30 - 2:55pm	Mindfulness Session #4 - Cultivating Mindfulness	
2:55 - 3:10pm	Refreshment Break				Pre-Function
3:10 - 3:55pm	When Eligibility Goes Wrong: Unintended Consequences of Certain Eligibility Updates	Ballroom H	3:10 - 4:10pm	SHBP Medical Appeals Process (SHRM)	Rooms 7-10

STATE AGENCIES

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S T A T E A G E N C I E S	TIME	STATE AGENCY BREAKOUT SESSIONS: DAY 3	LOCATION	TIME	STATE & BOE COMBINED BREAKOUT SESSIONS: DAY 3	LOCATION	S T A T E A G E N C I E S
	7:30 - 2:00pm	Registration				Marshside	
	8:00 - 2:00pm	SHBP Information Booth				Pre-Function	
	7:30 - 2:00pm	BENPRO Cyber Café				Room 4 - 5	
	10:00 - 1:30pm	Employer One-on-One Sessions with ADP				Room 11	
	8:00 - 1:00pm	Sponsor Experience				Pre-Function	
	8:00am	Breakfast				Ballrooms	
	8:30 - 9:00am	Day 3 Kick-Off: Host Chris Cooper				A - D	
	9:25 - 10:10am	Medicare Advantage: What All Members Need to Know at Retirement	Ballroom H	9:10 - 10:10am	SHBP Plan Options: Unscrambling What They Are and How They Work (SHRM)	Rooms 7-10	
	10:15 - 11:20	SPONSOR EXPERIENCE				Pre-Function	
		Refreshment Break					
		BENPRO Friendly Feud				Ben Porter Salon	
	11:25am	Mental Health (MH) First Aid				Ballroom H	
		Lunch				Ballrooms A - D	
		GOLD SPONSOR BRIEFING: Sharecare					
	Final Remarks						
	12:55 - 1:55pm	Let's Talk Retirement (SHRM)	Ballroom G	12:55 - 1:55pm	SHBP Medical Appeals Process (SHRM)	Rooms 7-10	
	1:55 - 2:10pm	Refreshment Break				Pre-Function	
	2:10 - 2:55pm	SHBP Regular Transfers	Ballroom H				